

MICROSOFT TEAMS

THE HUB FOR MICROSOFT 365 TEAMWORK

Microsoft Teams offers your business a complete collaboration and communications solution; bringing together your people, conversations and content, along with the appropriate tools that your team needs.

Your go-to Microsoft partner; Lexel delivers, integrates and supports **all** aspects of Microsoft Teams, including:

- Voice
- Collaboration
- Change and adoption management

Whether your organisation is migrating from Skype for Business or is new to the Microsoft Unified Communications environment, the experienced and award-winning team at Lexel is available to ensure your business has a smooth transition to a Microsoft Teams modern workplace.

Our services include:

Teams assessment. A formal Teamwork assessment will outline how your business can improve teamwork, create a more flexible workforce, whilst delivering enhanced security.

User adoption. We will help deliver a great user experience and increased business value, through a structured and user-centric approach to adoption.

Planning. Making the right decisions for your business, the first time. Evaluate the true cost of Microsoft Teams and gain a deep understanding of how it can benefit your business.

Microsoft FastTrack for Microsoft Teams. A FastTrack certified partner, Lexel gets Teams up and running in your organisation quickly and efficiently using the FastTrack resources available.

Access the best in the business. Lexel's experienced team includes the only two Unified Communications Microsoft MVPs in New Zealand!

Upgrade from legacy systems. As use cases create the desire to migrate to Microsoft Teams, whether from Skype or another legacy system. Lexel has the experience to help make your transition a success.

Global deployments. Geography is no barrier to Microsoft Teams deployments (including management of global telco access).

Devices. We will help you choose the right Teams devices for an optimised user experience, delivering reliable, high-quality voice and video.

Software licensing. Advice, guidance and procurement from some of New Zealand's most experienced Microsoft software licensing experts.

Migration. Tailored for your organisation, industry best practices are incorporated as part of your Microsoft Teams migration, roadmap, strategy, implementation, adoption and support.

Change management. Ensure user adoption and satisfaction of Microsoft Teams with our proven continuous improvement model.

Training. Customised end-user / role-based, admin and IT support training, we will conduct a training needs analysis, delivering a solution best that meets your business needs.

Proactive ongoing support. Avoid costly downtime and vendor finger-pointing through Lexel's managed services and support.

Field services. Microsoft Teams services and support at your location with nationwide coverage.

Teams health. Lexel's managed services offers ongoing monitoring of your user experience and quality, as well as planning for continued Teams innovation.

Helpdesk. Microsoft Teams helpdesk support is delivered by Lexel's New Zealand based technicians, 24 x 7, 365 days a year.