

LEXEL SYSTEMS

DELIVERING EXCELLENCE IN ICT BUSINESS SOLUTIONS

Founded over 30 years ago, Lexel is one of the largest privately-owned providers of ICT services and solutions in New Zealand. An agile and innovative organisation, Lexel has a team of over 170 people and annual revenues exceeding \$60m.

Through our extensive range of services and solutions, the team at Lexel delivers peace of mind for your ICT journey, with our experienced team implementing solutions to global best practice standards.

With extensive expertise in ICT services and solutions, Lexel consistently delivers on both quality and innovation, making sure you are fully informed when it comes to making the right decision for your business.

Lexel has specialist expertise in several key vertical markets; delivering customised solutions for retail, education, defence, finance, manufacturing, health and aged care sectors.

The name Lexel, (based upon the word excellence) represents our dedicated focus and promise to the market.

Across both New Zealand and Australia, customers can rely on Lexel's commitment to service excellence, every time.

Our Values

People. Our people are our most valuable asset.

Results. Profitable growth for our organisation, our clients and our partners.

Integrity. Deliver on our promises, every time.

Dedication. Exceed our commitments to each other, our customers and our partners.

Excellence. Outstanding services and support in everything we do.

Our services include:

Managed Services. Taking a holistic approach, Lexel offers managed services across our entire range of services and solutions.

Professional Services. Lexel offers a range of services including Unified Communications, Microsoft Teams, SharePoint, Skype for Business, Contact Centre, Networking, Security, WIFI, Digital and Surveillance.

Cloud Services. Readiness, planning, migration and support for a range of services including Microsoft Office 365, Skype for Business, SharePoint, Teams, Power BI, AWS and Citrix Cloud. Delivery of public and private cloud infrastructure, DR, backup and data centre services.

Support Services. Locally based support for all major hardware and software brands 24 x 7, 365 days a year.

- **Field Services.** Onsite support with nationwide coverage.
- **Service Desk.** 24 x 7 locally based support with target SLAs.
- **Retail Service Desk.** Providing full support for POS, surveillance and CRM solutions.

Service Management Office. Specialising in service delivery, service management and business intelligence.

Resourcing as a Service. Providing flexible ICT resourcing solutions to meet your needs, on your terms.

Procurement. Delivering cost effective, flexible and responsive ICT procurement services and solutions.



I would absolutely recommend Lexel to other businesses. The thing that I love about them, is that I'm able to pick up the phone, and they direct me to the expert I need to talk to in order to get my job done.

Amy Avocado Vo
IT Manager
My Food Bag



The level of service and response to issues has been outstanding! It is refreshing to have a vendor who puts the customer at the front of service provision and ensures our systems are always available.

James Dring
Global Business
Technology Director
Compac Sorting Equipment



Lexel have been great about suggesting ways to improve our structure and system security and backups. When it comes to IT support, they really offer a pro-active and complete solution.

Melanie Gapes
CFO
Max Fashions

Microsoft Skype for business was Lexel's first project with the Polytechnic, and whilst it was a big technology shift for some of our users, it was made much simpler through the expertise and partnership with Lexel.

Rabindra Das
IT Manager
Bay of Plenty Polytechnic

